

DIRECTION

OUR VISION

A peak body for ageing Italo-Australians in South Australia

OUR MISSION

Advancing the wellbeing of ageing Italo-Australians with access to information, support, advocacy, services and programs that promote a fulfilling life

2020 KEY TARGETS

ONGOING GOVERNMENT FUNDING 15 COMPLETED PROJECTS

2 FULL TIME STAFF

\$50K PRIVATE FUNDING

OUR GUIDING PRINCIPLES

- LEADERSHIP** Acting according to best practice in governance and service delivery
- INTEGRITY** Promoting a transparent and ethical approach to decision making
- HOLISTIC** Applying a quality of life framework to the ageing Italo-Australian community
- INNOVATION** Focused on continuous improvement and solution focused thinking
- POSITIVE** Affirming our vision in everything we do

TARGETS

COMMUNITY EMPOWERMENT CRITICAL TARGETS 2017-2020

SOCIAL SUPPORT ACTIVITY
"STRENGTHENED FOCUS ON EXISTING PROGRAMS"

- Campania Club: Modbury
- Casa D'Abruzzo Molise: Prospect
- Unley MENSA: Unley
- Thebarton Seniors and Pensioners: Thebarton
- St Maria Goretti – Ascot Park

EDUCATION
"AN INFORMED COMMUNITY"

- Launch of the COASIT 'Stay Informed / Rimani Informato' information forum
- Broadcast live to the entire state & on an ongoing basis

HEALTH & WELLBEING
"BUILDING A COMMUNITY OF WELLBEING"

- Delivery of a SAHMRI 'wellbeing and resilience' pilot program in Italian
- Deliver the program on an ongoing basis
- Inform the community on concepts and information regarding wellbeing and resilience

"NEW OPPORTUNITIES TO BE PURSUED"

- Metropolitan and regional areas
- Italian Regional Clubs
- Italian Social groups

CRITICAL SUCCESS FACTORS

- PEOPLE & CULTURE**
- ORGANISATIONAL STRUCTURE**
One united team
- LEADERSHIP**
Demonstrate intent towards pursuing our vision
- WORKPLACE**
Nurture a productive and positive working environment
- TEAM**
Recruit staff and volunteers that align with our vision and mission
- STRATEGIC PARTNERS**
- COMMUNITY PARTNERSHIPS**
Support active engagement and work opportunities with local communities and other peak bodies:
 - CIC, Bene, St Hilarion, PISA, APAIA & ANFE
 - Multicultural Communities Council South Australia (MCCSA)
 - Council of the Ageing South Australia (COTA SA)
 - Local councils
 - Italian regional clubs
- SERVICE CAPABILITY ADD-ONS**
Support collaborative initiatives and COASIT 'upskilling' with:
 - Volunteering SA & NT
 - South Australian Health And Medical Research Institute (SAHMRI)
 - The Migration Museum
- RESEARCH PARTNERSHIPS**
Support partnerships with research institutions and ensure the Italian community is represented in key culturally and linguistically diverse (CALD) research:
 - Flinders University
 - University of Adelaide
 - Uni SA
- LOUDER VOICE PARTNERSHIPS**
Support close engagement with key community information providers:
 - Radio Italiana Adelaide
 - Radio Italia Uno
 - Il Globo
- INDIVIDUAL ENGAGEMENT**
- INDIVIDUAL DRIVEN SERVICE**
A proactive approach to delivering wellbeing
- EVIDENCE BASED INTERVENTION**
Applying research practically for best practice and outcomes.
- COLLABORATION**
Recognising that together with our community we achieve more
- INNOVATION**
- OUR ENVIRONMENT**
A culture that encourages and values continuous improvement
- REPUTATION**
Uphold high work standards
- BEST FOR OUR COMMUNITY**
Strive to address community gaps based on areas of need
- INNOVATION**
Initiatives follow a best practice and innovative approach

FOCUS

- COMMUNITY**
 - Ageing Italo-Australians
 - Aged care service providers
 - Volunteers
- STAKEHOLDERS**
 - Italian community in South Australia
 - Aged care service providers
 - Local, State and Commonwealth government
- AREA & KEY LOCATIONS**
 - Metropolitan Adelaide
 - Regional South Australia
 - Mt Gambier
 - Port Lincoln
 - The 'Riverland'
- SERVICE OFFERING**
 - CHSP funded Social Support services
 - Volunteer recruitment & referral pathways
 - Aged Care system information
 - Lifestyle and ageing related information

- ### STRATEGIC PLAN DIRECTIONS
- DIRECTION 1**
Identification of the needs of the ageing Italo-Australian community
 - DIRECTION 2**
Lobbying and advocacy
 - DIRECTION 3**
Providing information and education to the ageing Italo-Australian community
 - DIRECTION 4**
Cultural awareness and community empowerment
 - DIRECTION 5**
Addressing the needs of the ageing Italo-Australian community

JOURNEY

- ### NEXT 12 MONTHS SUSTAINABLE
- LIFT THE PROFILE**
- Work towards lifting the profile of the organisation in the ageing and welfare sector and throughout the wider South Australian community
 - Foster relationships with strategic partners
- FUNDING & SUSTAINABILITY**
- Explore alternate funding opportunities to increase choice, control and independence
 - Pursue corporate sponsorship for community events and initiatives such as the annual 'Italian Community Volunteer Awards'
- BUILD THE BOARD**
- Strengthen the diversity, structure and effectiveness of the Board
 - Build the competencies of board members through training
- FOCUS**
- Greater focus on the needs of individuals and small groups
 - Work towards initiatives that are open to all members of the Italian community in South Australia

- ### NEXT 3 YEARS FOCUSED GROWTH
- FUNDING**
- Strengthen relationships with private enterprise and sponsors
 - Advocate and lobby Government at all levels for greater support both in money and resources particularly in aged care, pensions/benefits and associated infra-structure
- PARTNERSHIPS**
- Pursue collaborative initiatives
 - Be a voice on behalf of the community
- NETWORK EXPANSION**
- Cultivate relationships with COASIT boards across Australia
 - Develop constructive partnerships with other peak bodies

- ### NEXT 3+ YEARS BROADER EXPANSION
- STAKEHOLDERS**
- Broaden our stakeholder profile
 - Promote participation from all levels of the Italo-Australian community
- GOVERNANCE**
- Employ best practice for board governance
 - Educate our stakeholder agencies on governance best practice
- RESEARCH**
- Broaden our research profile with information sharing with Italo-Australians worldwide
 - Develop a hub for evidence based care of the ageing Italo-Australian community
 - Workforce Development. Building, attracting and retaining a skilled workforce to meet the needs of the (ageing) Italo-Australian community
 - Adopting a living laboratory approach to understanding the needs, aspirations and views of the Italo-Australian community in South Australia

